



TERMS AND CONDITIONS OF PARTICIPATION IN CHILDREN'S PROGRAMS

The following agreement is included in your online enrolment form when you sign up to classes.

In order to ensure our classes are fun and safe, it's important that you and your child understand your obligations as a student of Perform Australia.

STUDENT PARTICIPATION AND OBLIGATIONS

Upon enrolment, students are committing to attend all scheduled classes except in the event of illness. If a student is unable to attend classes, the student or parent must ring the Perform Australia office on 1300 908 905 prior to class. This is particularly important in the lead-up to performances where rehearsals may be affected by student absences.

ATTITUDE AND BEHAVIOUR

Students are required to behave in a safe and helpful way that supports learning. This includes listening to instructions, participating in activities, and showing courtesy and respect to all students and teachers. Physical or verbal abuse of students or teachers will not be tolerated in Perform Australia classes.

Where children have been misbehaving, teachers will aim to speak to parents to work out solutions to problems together. However, Perform Australia reserves the right to exclude any child engaging in unruly or abusive behaviour and who continues to disrupt the class after warnings. No refund will be given to a student excluded from classes.

Food, gum, and drink (other than bottled water) are not permitted in classes.

Students should aim to arrive for classes on time so that they don't miss warm-ups and other introductory activities or announcements.

Students should ensure they have been to the bathroom before classes so that they do not have to disrupt the class activities for this purpose. This is particularly important for very young students.

PARENTS NOT PERMITTED TO SIT-IN ON CLASSES

Parents and siblings of students are not permitted to stay in classes to watch. Sometimes there are significant privacy issues involved with certain students, and we also find that having several adults present inhibits children's desire to participate in the activities freely. In order for students to get as much out of the class as possible, parents are not allowed to be present in the room unless there are extenuating circumstances that have been discussed with Perform Australia administration.

Performances or open classes are generally scheduled every second term and these are a fantastic demonstration of what your child has been learning over past weeks.

THINGS BROUGHT TO CLASS WITH STUDENTS

Personal property is brought to class at the student's own risk. Perform Australia and its staff takes no responsibility for the loss or damage of personal property brought to class.

PAYMENT OF FEES

Fees are payable by filling out a secure online payment authorisation form with our payment partner Ezidebit, as the last step of enrolment.

If your child enjoys classes, and wishes to continue beyond their first term, you may find it convenient to join and use the Ezidebit direct debit system. With this system, payment for classes is deducted automatically from your nominated credit card or bank account by Ezidebit in the case of a recurring enrolment, the week prior to Term recommencement.

Failure to pay class fees for future classes may result in exclusion from Perform Australia classes. Overdue fees may incur a \$25.00 late fee.

AUTOMATIC REENROLMENT

For students enrolled in term classes, enrolment into the following Term is automatic unless notice is given by the customer to withdraw the student by the conclusion of the previous Term. If a student withdraws after payment but before the start of Term, a refund will be given minus a \$25 administration fee.

PRO-RATA FEES

In the event that a student joins a course part-way through, the course fee may be calculated on a pro-rata basis.

PUBLIC HOLIDAYS

Unless otherwise indicated, Perform Australia classes will not be held on Public Holidays.

TRIAL CLASSES

On request, students may take a trial class, subject to agreement with the Perform Australia office and the class teacher.

REFUNDS

No refunds or make-up classes will be provided for missed classes.

In the event that a scheduled course is cancelled by Perform Australia, a full refund will be provided. Alternatively, the student may be offered a place in a similar class at the same price.

In the event that a student withdraws from a Perform Australia class, a refund of class fees may be available as follows:

- No refunds are given after Week 4 in the term.
- If the withdrawal occurs after the commencement of a course, but before Week 4, and where the full term's fees have already been paid, a refund for the remaining weeks of the term will be available minus a \$25 administration fee.

PHOTOGRAPHY

From time to time your child may be photographed or videoed as part of a class acting exercise, a filmmaking project, or for Perform Australia's promotional purposes. Generally, we notify parents in advance if this is going to happen. In signing this agreement, you are agreeing to allow your child to be photographed or filmed by Perform Australia staff and give permission for Perform Australia to use those images in a promotional manner (including, but not limited to, on the website, in brochures and on social media). No names or social media tags are used in promotional material of children. If you do not wish your child to be filmed or photographed for any reason, please contact the office in writing at youngtalent@perform.edu.au.